

## **Long-Term Care Insurance Rate Decision**

Pennsylvania Insurance Department | www.insurance.pa.gov

## Brighthouse Life Insurance Company March 6, 2018

**SERFF #s:** MILL-131126109, MILL-131126126, MILL-131126147, MILL-131126122, MILL-131126040, MILL-131126102, MILL-131123551, and MILL-131126145

**Filing Summary:** Brighthouse Life Insurance Company is requesting rate increases on an older block of business originally written by Travelers Life. The details are as follows.

- They requested a 33.7% increase on 820 policyholders of Brighthouse Life form H-LTC4JQ7 (Series name is LTC4 TQ COMP) under SERFF # MILL-131126109.
- They requested a 33.7% increase on 34 policyholders of Brighthouse Life form H-LTC4JFQ15 (Series name is LTC4 TQ FO) under SERFF # MILL-131126126.
- They requested a 38.5% increase on 66 policyholders of Brighthouse Life form H-LTC3JFQ7 (Series name is LTC3+ TQ FO) under SERFF # MILL-131126147.
- They requested a 36% increase on 65 policyholders of Brighthouse Life form H-LTC3JFO26 (Series name is LTC3+ NQ FO) under SERFF # MILL-131126122.
- They requested a 71.7% increase on 757 policyholders of Brighthouse Life forms H-LTC3JP and H-LTC3JP27 (Series name is LTC3+ NQ COMP) under SERFF # MILL-131126040.
- They requested a 36% increase on 48 policyholders of Brighthouse Life form H-LTC3J-2 (Series name is LTC3 NQ COMP) under SERFF # MILL-131126102.
- They requested a 36% increase on 391 policyholders of Brighthouse Life form H-LTC2J-5 (Series name is LTC2 NQ COMP) under SERFF # MILL-131123551.
- They requested a 33.3% increase on 387 policyholders of Brighthouse Life form H-LTC3JQ3 (Series name is LTC3+ TQ COMP) under SERFF # MILL-131126145.

The Department approved a 10% increase on all forms.

Effective date of rate change: Renewals on and after 3/6/2018.

The current policies in place are not generating sufficient premium to pay future claims to policyholders. This is a common problem for a number of insurers nationwide because policyholders are keeping their policies longer than expected and are living longer than projected. As a result, policyholders are using more benefits on average than the company anticipated when the policies were originally sold. This means the company has to pay out more for benefits than it originally projected.

In making this decision, the Department considered the projected loss ratio for each block of policy forms, that is, the projected total amount of benefits paid out versus the total amount of premium collected, the reasonableness of the assumptions the company used in its projections, and the company's financial situation. The Department also considered the financial impact this rate increase would pose to consumers, the past rate increases policyholders have faced, and the availability of options to limit the rate increase by reducing benefits.

The company is offering ways for policyholders to limit the rate increase by reducing benefits. The company will let you know your options when they contact you directly about this premium increase.

This Rate Filing Decision Summary is a tool to help explain the rate filing and does not describe all the factors considered as part of the Department's rate review.